

Language Alternates FAQ

Q: What languages are currently offered?


A: Chinese (simplified), Dutch (Netherlands), English (United States), French, German, Italian, Japanese, Portuguese (Brazil), and Spanish (Spain) are offered.

Q: How do you apply additional language options to a show?


A: Go into the Show Properties area and click on the “Options” tab. Select which languages you want to use in the “Languages Allowed” area. English is checked by default.

Languages Allowed
<input checked="" type="checkbox"/> Chinese (simplified) [中文]
<input checked="" type="checkbox"/> Dutch - Netherlands [Nederlandse]
<input checked="" type="checkbox"/> English United States
<input checked="" type="checkbox"/> French [Français]
<input checked="" type="checkbox"/> German [Deutsch]
<input checked="" type="checkbox"/> Italian [Italiano]
<input checked="" type="checkbox"/> Japanese [日本語]
<input checked="" type="checkbox"/> Portuguese Brazilian [Português brasileiro]
<input checked="" type="checkbox"/> Spanish [Español]

Q: What is a language alternate and how do you add language alternates?

A: When users create text records in the Admin Portal for a show, they can also add translations of the entered text in the system’s supported languages by creating language alternates. To do so, click on the “Edit Language Alternates” icon (). Click “Add New” and select the language from the drop-down menu. Enter the alternate text. Repeat this for each applicable language and click “Done.”

NOTE: You need to be sure to save the applicable record in order to save the language alternates entered.

 **Language Alternates**

Provide alternative entries for available languages. You must save the page that opened this dialog for your changes to be saved to the database.

■ = New Record ■ = Marked for Deletion Add New Delete All

Language	Value	
English United States		Delete
German [Deutsch]		
English United States		
Spanish [Español]		
French [Français]		
Italian [Italiano]		
Japanese [日本語]		
Dutch - Netherlands [Nederlandse]		
Portuguese Brazilian [Português brasileiro]		
Chinese (simplified) [中文]		

Done Cancel

Q: How do you test a language alternates show?


A: We recommend setting up a test user for each language you are using. Make sure that you select the language when creating each user. Log into the show with each test user to test the different languages (French language test user to see the show in French, etc.).

NOTE: System users can only see the show in English.

Q: Do booths have multiple language support?

A: It depends on the booth layout. To ensure that a booth has support for additional languages, select a booth layout that states that it has language alternate capabilities.

Q: What areas of the show have language alternate capabilities?

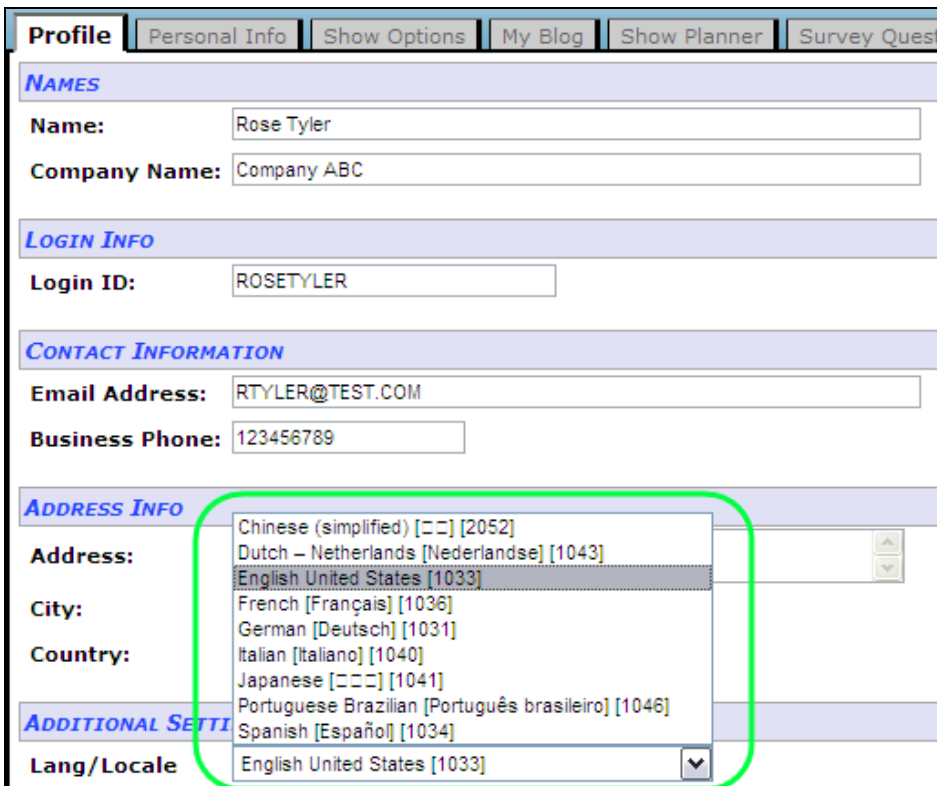
A: All areas of the show fully support our supported languages. The language alternates provide a method of entering translations for areas of the show that the user creates. You can add language alternates to any area where you see this icon: 

Q: What areas of the show can be filtered by language?

A: Events, Banner Ads, User Profile, Profile Tabs, Exhibitor Profile, and Quick Registration.

Q: Where can users set their local language?

A: The user will need to go to their profile, select their language from the “Language/Locale” drop-down menu, and save changes.



The screenshot shows a user profile page with several tabs: Profile, Personal Info, Show Options, My Blog, Show Planner, and Survey Quest. The profile information is organized into sections: NAMES (Name: Rose Tyler, Company Name: Company ABC), LOGIN INFO (Login ID: ROSETYLER), CONTACT INFORMATION (Email Address: RTYLER@TEST.COM, Business Phone: 123456789), ADDRESS INFO (Address, City, Country), and ADDITIONAL SETTINGS (Lang/Locale). A dropdown menu for the Lang/Locale field is open, showing a list of languages and locales such as Chinese (simplified), Dutch, English United States, French, German, Italian, Japanese, Portuguese Brazilian, and Spanish. The 'English United States [1033]' option is highlighted in the dropdown. A green circle highlights the dropdown menu.

Q: Can translations be imported and exported instead of entering everything individually?

A: Yes. Go to the “Show Tools” area in the Show Setup Menu. To export a CSV file that lists all of the show’s language alternate entries, choose the sections that you want to export and click the “Export” button.

NOTE: Columns will only appear for the languages you selected in Show Properties.

Export of Language Alternates Options			Check All	Uncheck All	
<input type="checkbox"/> Show	All	<input type="checkbox"/> Booth	All	<input type="checkbox"/> Booth Setup Portal Settings	All
<input type="checkbox"/> Show UI	None	<input type="checkbox"/> Booth Type	None	<input type="checkbox"/> Booth Setup Agreements	None
<input type="checkbox"/> Show Features		<input type="checkbox"/> Booth Features		<input type="checkbox"/> Booth Setup Steps	
<input type="checkbox"/> Show Menu Bar Buttons		<input type="checkbox"/> Booth Marquee Text/Logo		<input type="checkbox"/> Booth Setup Styles	
<input type="checkbox"/> Show Marquee Messages				<input type="checkbox"/> Booth Setup Calendar Events	
<input type="checkbox"/> Banner Ads					
<input type="checkbox"/> Show User	All	<input type="checkbox"/> Exhibitor	All	<input type="checkbox"/> Show User Profile Tabs	All
<input type="checkbox"/> Show User Matching Options	None	<input type="checkbox"/> Exhibitor Type	None	<input type="checkbox"/> Profile Display Tabs	None
<input type="checkbox"/> Attendee Type		<input type="checkbox"/> Exhibitor User Type		<input type="checkbox"/> Exhibitor Display Tabs	
<input type="checkbox"/> SubHost Grouping		<input type="checkbox"/> Exhibitor Status			
<input type="checkbox"/> Event	All	<input type="checkbox"/> Chat Room	All	<input type="checkbox"/> Post Show Portal Settings	All
<input type="checkbox"/> Event Speaker	None	<input type="checkbox"/> Blog Space	None	<input type="checkbox"/> Post Show Portal Row	None
<input type="checkbox"/> Event Grouping		<input type="checkbox"/> Show Mail Auto Forwarding Setup			
<input type="checkbox"/> Event Track					
<input type="checkbox"/> Event Surveys					
<input type="checkbox"/> ShowPackage	All	<input type="checkbox"/> UDF	All	<input type="checkbox"/> Job Category	All
<input type="checkbox"/> Registration	None	<input type="checkbox"/> Show Surveys	None	<input type="checkbox"/> Job Posting	None
<input type="checkbox"/> Giveaways	All				
<input type="checkbox"/> Pivots	None				
<input type="checkbox"/> Subject Category					
<input type="checkbox"/> User Reports					

Export

To upload language alternate translations, use an exported CSV file as a template and fill in the translations for the different languages you are using.

NOTE: You MUST export records in order to be able to import the language alternates. The Import requires specific information which is included in the export file to be able to create the applicable language alternates for a record. Do NOT modify values in the export file. If you are not translating a particular field to a language, leave that column empty.

ShowTranslations227[1].CSV										
	A	B	C	D	E	F	G	H	I	J
1	AreaField	SourceKeyVal	OriginalText	German [1031	Spanish [1	French [10	Italian [104	Portuguese	Brazilian [1046]	
2	AttendeeType Description	14 1 159	Attendee							
3	BlogSpace Description	57 2 130	test							
4	BlogSpace Description	57 2 137	Test Event							
5	BlogSpace Description	57 2 170	test							
6	BlogSpace Description	57 2 253	my blog							
7	BlogSpace Title	57 1 130	Test Blog							
8	BlogSpace Title	57 1 137	Test Event							
9	BlogSpace Title	57 1 170	Test blog 2							
10	BlogSpace Title	57 1 253	Rose's Blog							
11	Booth Description	4 2 23661	Test Prize Center							
12	Booth Description	4 2 23662	Test Lounge							
13	Booth Description	4 2 23725	Test Booth							
14	Booth Description	4 2 24209	test							
15	Booth Description	4 2 24779	best booth ever							
16	Booth Description	4 2 24949	Prize Center							
17	Booth Image	4 6 23725	http://presentations.inxpo.com/Shows/SourceMedia/WebCPA/08-08/BoothBuilder/Screens/slideshow_cut.swf							
18	Booth Image	4 6 24209	http://presentations.inxpo.com/Shows/SourceMedia/WebCPA/08-08/BoothBuilder/Screens/slideshow_cut.swf							
19	Booth Image	4 6 24779	https://presentations.inxpo.com/Shows/SourceMedia/WebCPA/08-08/BoothBuilder/Screens/slideshow_cut.swf							
20	Booth Message	4 3 23725	Welcome to the Test Booth!							
21	Booth Message	4 3 24949	Prize Center							
22	Booth Search Terms List	4 4 23661	prize center, prize, center							
23	Booth Search Terms List	4 4 23662	lounge							
24	Booth Search Terms List	4 4 23725	test booth							
25	Booth Search Terms List	4 4 24949	Prize Center							
26	Booth Title	4 1 23661	Test Prize Center							
27	Booth Title	4 1 23662	Test Lounge							

Then browse for this file, select it, and click the "Upload" button.


Upload of Language Alternates Options

(required)

Q: How does chat translation work?

A: Chat translation within a show is automatically available if you are chatting with a user who has selected a different language than you. When they type a message to you, you will see their original message in their language as well as the translated message in your language. Chat translations are provided by Google.

Users ▼



Alexis has joined the chat.

Waiting for Test Attendee - Colleen to accept the chat.

Test Attendee - Colleen has joined the chat.

Test Attendee - Colleen: Salut, Alexis!
Hi Alexis!

Alexis: Hi Colleen!

Alexis: How are you today?

Test Attendee - Colleen: Je suis tres bien. Comment allez-vous?
I am very well. How are you?

Test Attendee - Colleen: Ou sont les presentations?
Where are the presentations?

Alexis: The presentations are in the auditorium.

Test Attendee - Colleen: Merci beaucoup!
Thank you very much!

Alexis: You're welcome.

Test Attendee - Colleen: A bientot!
A bientot!

Enter Message Here

translation powered by 